

COMMONWEALTH OF KENTUCKY  
CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES

IN RE: PHARMACY TAC

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February 4, 2020  
9:30 A.M.  
Thompson Conference Room  
Cabinet for Health & Family Services  
275 East Main Street  
Frankfort, Kentucky

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**APPEARANCES**

Suzanne Francis  
CHAIR

Matt Carrico  
Paula Miller  
TAC MEMBERS

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APPEARANCES  
(Continued)

Lisa Lee  
Stephanie Bates  
Jessin Joseph  
Sharley Hughes  
Angela Parker  
MEDICAID SERVICES

Carrie Armstrong  
PASSPORT

Andrew Rudd  
Nicole Basham  
ANTHEM

Jennifer Handley  
April Cox  
AETNA BETTER HEALTH

Joe Vennari  
Cathy Stephens  
HUMANA

Thea Rogers  
Brittney Engle  
WELLCARE

Don Kupper  
Mark Glasper  
KENTUCKY PHARMACISTS  
ASSOCIATION

Abby Krabacher  
Juliet Milburn  
ST. ELIZABETH

Tom Kaye  
INDEPENDENT PHARMACIST

## AGENDA

1. Call to Order, Welcome & Introductions
2. Approval of Minutes/Report from the November 5, 2019 PTAC meeting  
(September meeting minutes need to be updated on the website as noted in November meeting minutes)
3. Review of previous Pharmacy TAC Report to the MAC
4. Roundtable Report out on Current State of Affairs
  - \* Department of Medicaid
    - Welcome Commissioner Lee
    - Update from Commissioner Lee
    - Medicaid member copays
      - \* Follow-up: Dr. Joseph was to send "cheat sheet" document for pharmacists to Mark Glasper for distribution
    - 340B Policy
  - \* Humana
  - \* Aetna
    - CPESN update
  - \* WellCare
  - \* Anthem
  - \* Passport
  - \* PTAC Committee members
5. Follow-up on previous agenda items
  - \* Pharmacist reporting immunizations to KYIR update
  - \* DMS Quality Strategy - how can pharmacists in KY help
    - Review of meeting with Commissioner Steckel/Jessin Joseph on 11/5/19
      - \* Payment models to allow pharmacists to focus on quality and patient outcomes
  - \* Next Steps
6. New Business/Take-aways
7. Reports and recommendations from the PTAC to the MAC
8. Other Business
9. Next Steps
  - \* Next MAC meeting - March 26, 2020
  - \* Next PTAC meeting - April 21, 2020

1 DR. FRANCIS: Good morning,  
2 everyone. I think it's straight at 9:30, so, we will  
3 get started. I appreciate everyone being here and  
4 lots of new faces. So, we definitely want to have  
5 welcome and introductions today. So, I will start  
6 and then we will introduce the TAC and then go around  
7 the room.

8 (INTRODUCTIONS)

9 DR. FRANCIS: So, thank you  
10 again, everyone, for being here.

11 Our first order is I wanted to  
12 review the minutes from November 5<sup>th</sup>. I emailed them  
13 out to the TAC and they are posted on our Pharmacy  
14 TAC website. Sharley, was November's posted? The  
15 last I looked was September.

16 MS. HUGHES: No. I don't post  
17 them until they are approved by you all.

18 DR. FRANCIS: After we approve  
19 them. Okay. So, TAC members, did you get a chance  
20 to read the minutes?

21 MR. CARRICO: I make a motion to  
22 approve.

23 MS. MILLER: I just wondered  
24 about the correction on this section. It says MAT.  
25 It should say MAC.

1 DR. FRANCIS: I had that, too.  
2 Where it says Senate Bill 5 data report release, Dr.  
3 Joseph was talking about the MAC prices - M-A-C as in  
4 cat, not M-A-T, so, if we can make that correction.

5 MS. HUGHES: Okay. That was in  
6 September or the November?

7 DR. FRANCIS: November.

8 MS. HUGHES: Okay. And I can go  
9 back and look in the November meetings and see the  
10 changes for September that we needed to make and I'll  
11 get the court reporter to make those.

12 DR. FRANCIS: Okay. So, other  
13 than that correction, anything else? Just the one,  
14 Paula?

15 MS. MILLER: Yes. That's all I  
16 have.

17 DR. FRANCIS: Okay. So, if we  
18 correct that, I think, then, we approve the minutes.

19 I also have on the agenda that  
20 I wanted to review the report I gave to the MAC, at  
21 the November meeting to the MAC. Since we have a lot  
22 of new faces, I wanted to make sure that everybody  
23 was consistent on what the TAC has been working on  
24 which we will talk a lot about today, but just to  
25 give everyone an overview, I'll go ahead. I don't

1 believe it's printed, but since this isn't published  
2 on our website, I believe the MAC just has it, right?

3 MS. HUGHES: Right.

4 DR. FRANCIS: So, the Pharmacy  
5 TAC last met on November 5th. There was a quorum  
6 with five out of five members present.

7 The TAC had a productive  
8 discussion with the DMS Pharmacy Department and MCOs  
9 about various topics relating to DMS and pharmacy-  
10 related issues in our Commonwealth.

11 Notable discussion items  
12 included Dr. Jessin Joseph of DMS provided an update  
13 on the member copays posted to KyHealth.net portal  
14 stating that the actual dollar amounts a member has  
15 paid out of pocket will not be shown because they  
16 change daily, yet, a threshold is triggered to show  
17 yes or no that a copay has been met once the 5%  
18 threshold amount is reached for the quarter.

19 So, we have communicated those  
20 types of things out to pharmacists throughout the  
21 state and post to help educate pharmacists and  
22 educate the members in understanding their copay  
23 structure and how it might change quarterly.

24 Dr. Joseph also provided an  
25 update on Senate Bill 5 data reporting. DMS was

1 monitoring the MAC prices and their algorithm appears  
2 to be accurate but it's based on the national market  
3 and may not be reflective of Kentucky itself.

4 DMS is investigating Kentucky-  
5 specific actual acquisition costs of drugs and will  
6 involve Kentucky pharmacists in the discussions if  
7 needed. That sounds accurate.

8 And, then, Anthem Medicaid is  
9 now live with Ingenio Rx as of October 1<sup>st</sup> and Humana  
10 will be moving to the Humana Pharmacy Solution PBM  
11 starting January 1<sup>st</sup>.

12 And DMS provided an update on  
13 the 340B policy and stated that DMS took feedback  
14 from all covered entities and the responses and a  
15 final notice was sent out. The current effective  
16 date is January 1<sup>st</sup>, '20 with a grace period to April  
17 1<sup>st</sup>, '20 for pharmacists and covered entities.

18 And, then, I noted that I'm  
19 leading a workgroup to improve pharmacy reporting of  
20 immunizations administered to the Kentucky  
21 Immunization Registry and this is happening through  
22 KHIE.

23 And, currently, this was back  
24 in November, about 13% of pharmacies are putting data  
25 into the Registry and about 8% are getting data from

1 the Registry.

2 The workgroup continues to  
3 investigate barriers for pharmacy immunization  
4 reporting while also educating stakeholders to  
5 onboard with KHIE or Kentucky Immunization Registry  
6 to contribute to this important public health need  
7 and we'll have an update on that today. too.

8 And the Pharmacy TAC reviewed  
9 the five goals included in the DMS Quality Strategy  
10 which the five goals are behavioral health and  
11 substance use disorder, chronic disease management,  
12 wellness and prevention, health transformation and  
13 value-based care, and special population focus.

14 The TAC believes that  
15 pharmacists are well-positioned to help Medicaid  
16 improve the health of members in each of these areas  
17 but a payment model for pharmacists' non-dispensing  
18 services within their scope of practice will be  
19 required.

20 So, the Pharmacy TAC and others  
21 will work on gathering research data and potential  
22 cost savings to support this idea.

23 We did not have any formal  
24 recommendations to the MAC, but that kind of gives  
25 you a background of hopefully where we will launch



1 from today, and I'm sure a lot has changed in  
2 Medicaid, too. So, we will get going on that.

3 Commissioner, the way I like to  
4 formulate these meetings is give DMS just a chance to  
5 give us an update on all things pharmacy, maybe even  
6 some things not pharmacy that you're working on and  
7 report those out, and, then, I give all the MCOs a  
8 chance to give any updates on their end and, then, we  
9 will go from there.

10 So, I know Jessin has been a  
11 part of these in the past and probably has some  
12 information to share. So, welcome to you and thank  
13 you for being here and I'll give you the floor.

14 COMMISSIONER LEE: Glad to be  
15 back. And for those of you who maybe are not  
16 familiar with me, I am a previous Medicaid employee.  
17 I worked in the Kentucky Department for Medicaid  
18 Services for sixteen years before retiring a few  
19 years ago.

20 During my tenure at Medicaid, I  
21 served as a Member Services Representative, a  
22 Provider Services Representative, a Policy Analyst. I  
23 did a lot of things in the sixteen years when I  
24 worked in Medicaid.

25 So, I'm very familiar with the

1 issues facing the population we serve, also familiar  
2 with some of the issues that providers face on a  
3 routine basis in serving and delivering care to our  
4 members, and I just look forward to working with all  
5 of you as we drive positive policy change to impact  
6 the lives of our members.

7 We know that pharmacy is one of  
8 the top spins in Medicaid. We also know that there's  
9 a national spotlight on pharmacy, particularly around  
10 high-cost drugs, those sorts of things. So, again,  
11 we just look forward to working with you to find out  
12 what we can do to improve the lives of our members.

13 And I can just go on into  
14 updates, if you want me to.

15 DR. FRANCIS: Sure. Yes,  
16 please.

17 COMMISSIONER LEE: As many of  
18 you know, Governor Beshear has rescinded the Kentucky  
19 HEALTH Waiver. Certain portions of that waiver,  
20 though, will remain such as the substance use  
21 disorder treatment portion and the KI-HIPP. That's  
22 the health insurance premium payment assistance  
23 program for individuals who may have access to  
24 employer-sponsored insurance. Medicaid essentially  
25 pays their premium and they receive their benefits

1 through their employer insurance and, then, Medicaid  
2 will pay wraparound services for those things that  
3 are not covered in their employer-sponsored  
4 insurance.

5 We are keeping an eye on  
6 everything pharmacy-related in the Legislative  
7 Session. We are currently right now kind of  
8 analyzing and looking at Senate Bill 50.

9 We have a little bit of a  
10 concern about the carve-out of 340B from the - or  
11 leaving the 340B in the Managed Care Organization and  
12 carving out the rest of the pharmacy.

13 We're not really sure how that  
14 would work, not sure if CMS would even approve such a  
15 thing. So, we're still kind of analyzing that and  
16 looking to see what impact that would have if that  
17 legislation passed.

18 Dr. Joseph, would you like to  
19 provide additional updates?

20 DR. JOSEPH: Sure. So, Medicaid  
21 member copay, I do have a cheat sheet ready. I have  
22 been waiting to send it out just to make sure  
23 everything is good on our end.

24 We are discussing where we're  
25 going to go with the copays. So, I will make sure we

1 get that out to you, but, again, it will just be the  
2 indicators that's going to be out there but it should  
3 be pretty straightforward about where to look.

4 DR. FRANCIS: At this time, has  
5 anything changed, I guess?

6 DR. JOSEPH: Nothing officially,  
7 nothing officially yet. So, it would make sense for  
8 me to share it with you all as soon as possible, but  
9 if a change does occur, then, I will notify you about  
10 that as soon as possible.

11 MS. MILLER: This is on the  
12 Health.net?

13 DR. JOSEPH: Yes, the  
14 Kyhealth.net, yes.

15 The 340B policy, there's  
16 nothing really new to it. It's been out. The  
17 effective date is 1/1, meaning that the State can now  
18 collect that information at the claim level.  
19 However, we won't be enforcing it until 4/1. The  
20 reasoning behind that was hopefully pharmacy practice  
21 can get adjusted to the change and, then, making sure  
22 that our systems were capable of handling all that.

23 DR. FRANCIS: Does all the data  
24 seem to be flowing well?

25 DR. JOSEPH: Yes. It seems to

1 be running fine through the point-of-sale system,  
2 more particularly with our fee-for-service system.  
3 With the MCOs, it's going to be dependent on when  
4 they submit the data to us. So, nothing is truly  
5 point-of-sale for us at our end because obviously it  
6 will run through the MCO's PBM first and, then, it  
7 will get sent to us.

8 So, by then, we'll know what  
9 the indicators are on which claims. So, it will  
10 still be there. It's not going to necessarily be an  
11 issue. It's just we'll know it for the end of the  
12 quarter when we actually do our federal rebates as  
13 required by CMS.

14 But other than that, we really  
15 don't have anything else. All of the documents for  
16 340B is already on our website. So, if HRSA does  
17 choose to audit any 340B-covered entities, covered  
18 entities do have a document from DMS that indicates  
19 our policy.

20 And, so, if a person does have  
21 questions, you can direct them to us, but, really,  
22 all the questions should be answered via that  
23 document. As long as the identifier is on there for  
24 all point-of-sale claims and for physician-  
25 administered drugs, the UD modifier is on there,

1       there shouldn't be any other issues beyond that.

2                       MR. CARRICO: We've talked about  
3       this on the phone before. I just need clarification.  
4       For Part D patients that are dual eligible, the 20  
5       modifier still will go on the Part D claim?

6                       DR. JOSEPH: Yes.

7                       MR. CARRICO: Now, I thought I  
8       had this all down and someone threw a monkeywrench in  
9       it. Is all LIS dual eligible or all dual eligible or  
10      just LIS?

11                      DR. JOSEPH: I'd have to look  
12      into that, but when you say the 20 modifier, are you  
13      talking about the UD modifier?

14                      MR. CARRICO: No, the submission  
15      clarification code.

16                      DR. JOSEPH: We're not going to  
17      mandate - yes. If we're covering any of the payment  
18      on that drug, then, we'll require the 20 but I don't  
19      know about the LIS. I'll have to look into that.  
20      LIS versus the duals?

21                      MR. CARRICO: Right, because I  
22      thought it was Level 0 through 2. We're dual  
23      eligible on the LIS. Our system just now told us  
24      which level people were in LIS when you start looking  
25      this up, and January 1<sup>st</sup>, that was new to us.

1 DR. JOSEPH: Okay.

2 MR. CARRICO: So, I was just  
3 kind of making sure which ones are considered dual  
4 eligible on the LIS scale.

5 DR. JOSEPH: I will check for  
6 you, but to play it safe, I would say if they are  
7 dual for now, just ensure that the 20 modifier is on  
8 there for those patients.

9 MR. CARRICO: I'm slapping it on  
10 all LIS for the moment just to be safe until I get  
11 more clarification.

12 DR. JOSEPH: Sure thing. The  
13 way that we will look at it is the same way that CMS  
14 will look at it. So, even if Medicare covers a  
15 majority of the cost of the drug and Medicaid is left  
16 with paying a penny, we are responsible for  
17 identifying that claim, so, we're going to require  
18 the modifier. A rebate on a penny is nonexistent but  
19 it still has to go through the process.

20 One thing I do want to note was  
21 Humana, I believe, went live 1/1 and I think it was  
22 fine. Anthem was fine.

23 Some pharmacists did reach out  
24 to me regarding an Express Scripts' contract and it  
25 was worded funny because, of course, Express Scripts

1 is no longer a PBM within our state but they did  
2 reference Medicaid. We believe they are referencing  
3 other Medicaid Programs.

4 So, in regards to 340B and  
5 identifying 340B claims or putting an indicator on  
6 for their claims, we're not mandating that through  
7 Express Scripts. There were a handful of emails on  
8 my end that came through, but, again, we don't work  
9 with Express Scripts in any way. We don't have  
10 subcontracts with them anyways, so, just to clarify.

11 If other PBMs are reaching out  
12 about Medicaid contracts and it's not either Humana  
13 Pharmacy Solutions, Ingenio or CVS, it is a different  
14 Medicaid Program, a different state's Medicaid  
15 Program.

16 DR. FRANCIS: Anything else from  
17 DMS at this point? No.

18 So, we will go with Joe and  
19 Humana.

20 DR. VENNARI: Good morning.  
21 Just a couple of things. We went live with Humana PS  
22 on 1/1. There were a couple of glitches. One, we  
23 had some fosters were paying copays. So, we made a  
24 call to stop all copays until it was fixed. It has  
25 been fixed for about ten days. So, that's good now



1 and the plans will process 100% correct.

2 And, also, when we first  
3 started, we noticed a relatively high denial rate and  
4 this was primarily because of BIN/PCN change and we  
5 subsequently communicated and faxed out and that has  
6 dropped dramatically.

7 One CVS chain does a lot of  
8 auto fills. So, that tended to raise the denials a  
9 little bit higher than normal; but once they come in  
10 and we see it, they do start processing fine. So,  
11 everything is back in order.

12 DR. JOSEPH: And everything for  
13 the BIN/PCN's is updated on our site as well.

14 DR. FRANCIS: For all?

15 DR. JOSEPH: For all.

16 DR. VENNARI: And you don't need  
17 a group for Humana. You don't need a group, just  
18 BIN/PCN.

19 DR. FRANCIS: And one thing I  
20 wanted to make sure, I apologize, April Cox with  
21 Aetna came in the room, and typically what happens is  
22 I email out the agenda and the previous minutes to  
23 the Pharmacy TAC and to Sharley and she is supposed  
24 to upload the agenda to the website.

25 We're supposed to check the

1 website for the agenda, but if the MCOs would all  
2 like me to do that, I will do that as a courtesy to  
3 email that out. I know that that's probably more  
4 convenient for you.

5 So, please see me after to make  
6 sure I have your correct email addresses. Anything  
7 else?

8 DR. VENNARI: That's it.

9 DR. FRANCIS: Okay. Aetna.  
10 April.

11 DR. COX: Good morning. We have  
12 a CPESN update. So, we are still working on  
13 expanding our program. We did add one additional  
14 pharmacy before the end of 2019 - Beringer. So, they  
15 are fully on board now. We still have the other six  
16 existing pharmacies, so, we're up to seven.

17 We now are working through what  
18 we call a pipeline report. So, we're looking at  
19 additional pharmacies across the state to join the  
20 program.

21 So, we're looking to see if  
22 there already is a CPESN program, if they have vendor  
23 capability because that's like a big part of the  
24 program to be able to submit your care plans and  
25 making sure that the vendors are compatible and can

1 send over the components that are necessary.

2 So, we have several pharmacies  
3 in the works right now that we're trying to get  
4 onboard. They're sending in sample care plans so  
5 that we can test them out to make sure they meet our  
6 case management needs.

7 And, then, we have a new  
8 partnership with Paula. So, I don't know if you want  
9 to add any information there.

10 MS. MILLER: Well, I'm just  
11 working as a network facilitator for the Kentucky  
12 CPESN network. So, I'm going to help try to expand  
13 opportunities for pharmacists to become involved and  
14 different pharmacies. So, I look forward to working  
15 with you, April.

16 DR. FRANCIS: I'd like to just  
17 give for everyone new in the room what we're even  
18 talking about with CPESN and what that means because  
19 I think it's important as we try to coordinate care  
20 between pharmacists and their providers.

21 CPESN is really a program,  
22 especially for independent pharmacies but it can be  
23 for anyone, if you've heard of eCare Plans, to kind  
24 of integrate information across systems. And I can  
25 probably let Paula explain that as she is a luminary

1 for the program nationally and, then, we can maybe  
2 just explain a little bit what Aetna's pilot program  
3 has done just to make sure that everybody is up to  
4 speed.

5 MS. MILLER: So, the background  
6 of the program, CPESN stands for Community Pharmacy  
7 Enhanced Services Network. So, it's a clinically-  
8 integrated network relatively new in the pharmacy  
9 side with the idea that pharmacists can be a type of  
10 medical home and coordinate care with providers,  
11 physicians, nurse practitioners, also patients,  
12 family members and health plans.

13 So, we use a platform that  
14 produces an eCare Plan which is a similar type of  
15 documentation system that you will see in hospitals  
16 and doctors' offices where everything is reduced to  
17 SNOMED codes which, of course, is a universally-  
18 accepted code that everyone understands.

19 So, it is a big change for  
20 pharmacies to reduce our work as clinicians to a  
21 digital format. So, there is a lot of work on the  
22 pharmacy side to be able to produce the eCare Plan.

23 We rely on outside vendors to  
24 help us do that and that's what April is referring  
25 to. We have to contract with an eCare Plan vendor in

1 order to communicate with the health plans and  
2 eventually with hospitals and physicians.

3 So, Kentucky's network is  
4 growing and we look forward to having more pharmacies  
5 on board.

6 DR. COX: And, so, what we have  
7 done specifically with Aetna with the care plan  
8 model, we have a dedicated case manager and one of  
9 our case managers that work directly with the  
10 program.

11 So, our case manager, she has  
12 monthly calls with all of the pharmacies to address  
13 any issues that they may be experiencing, to go over  
14 the care plans that they have submitted. By all  
15 means, they can reach out to her more often if  
16 necessary but she tries to at least meet with them  
17 monthly to go over any of the care plans that have  
18 been submitted.

19 And, so, a lot of the initial  
20 care plans that we've seen have been more  
21 polypharmacy. So, the pharmacist is identifying any  
22 issues that may exist with the member's medication,  
23 where there's a gap in care or duplication of therapy  
24 or anything like that.

25 So, they are identifying those

1 issues, sending those over to us. They're doing  
2 provider outreach to also try to address the concerns  
3 that they've seen and see if the provider will take  
4 their recommendation.

5 And, so, if the provider does,  
6 then, that could close a gap in care or change a dose  
7 in medication, maybe get dose optimization and, then,  
8 they can include that on their next care plan as this  
9 is the issue we identified, reach out to the provider  
10 and do the resolution.

11 And, so, we track all of that  
12 in our case management system and that way we're  
13 really using the local pharmacist as that middle  
14 person that face with the member because they usually  
15 have these established relationships with the members  
16 from a health plan perspective.

17 Even though we enroll a lot of  
18 our members in case management, it's not the same as  
19 that face-to-face interaction that you get with your  
20 pharmacist that you see every day. And, so, it's  
21 really helping us to build a better relationship with  
22 some of our members as well.

23 We've been able to identify  
24 some issues of social determinants of health through  
25 the program. We've also given out backpacks where we

1 have included nutritional foods, items. Like, for  
2 the wintertime, we provided blankets and hats and  
3 scarves, that type of thing in the backpacks for the  
4 pharmacies to give out to members.

5 So, so far, I think it has been  
6 very successful and I think we just started to tap  
7 the surface of where the program can go.

8 DR. FRANCIS: And the six  
9 pharmacies that have been on it are in Western  
10 Kentucky and, then, Beringer's is Beringer in Warsaw,  
11 Gallatin County, right?

12 DR. COX: Yes.

13 DR. FRANCIS: So, I'm looking  
14 forward to seeing how it expands. Do you think maybe  
15 at our next meeting, you might be able to bring us  
16 some data results?

17 DR. COX: If you can give me a  
18 second, I can pull it up. I have a few numbers I can  
19 give you statistic-wise. So, let me pull those up  
20 and I do have some statistics I can share with you  
21 about how many members we've seen, care plans, case  
22 closures, that type of stuff. So, I do have that  
23 today.

24 DR. FRANCIS: Okay. We can come  
25 back to you.

1 MR. CARRICO: I have a question  
2 on CPESN. Do you know if it's expanding into Eastern  
3 Kentucky anytime soon? I know I'm in the  
4 unhealthiest county in the state and I have plenty of  
5 candidates for this program.

6 DR. COX: So, we are looking all  
7 around. And, as Suzi said, we started in Western  
8 Kentucky just in the Region 4 area. So, right now,  
9 we're looking throughout.

10 So, we're not just going to  
11 expand by region, kind of like how we started. We  
12 may take a couple in Region 2, a couple in 5,  
13 whatever. So, right now, we are looking all  
14 throughout the state. And, so, if you want, we can  
15 touch base after the meeting and discuss it.

16 MR. CARRICO: Sure. Sounds  
17 great.

18 MS. PARKER: When does this  
19 start?

20 DR. COX: We started January 1<sup>st</sup>  
21 of last year. So, we have been a year in.

22 DR. FRANCIS: Thanks, April.  
23 WellCare.

24 MS. ROGERS: I don't have a lot  
25 to update really. It's pretty much status quo for



1 WellCare. We did implement some formulary changes.  
2 Anoro Ellipta is now non-preferred. Sliolto Respimat  
3 is the alternative. Members have sixty days to  
4 grandfather and, then, we added Alogliptin as a step  
5 for Januvia, but all of that is also posted on our  
6 website and it's been shared.

7 We have expanded some for Part  
8 D into some counties in Eastern Kentucky and we  
9 continue to work on our quality strategy as well for  
10 Medicaid and Medicare. So, that's the highlights  
11 that I have.

12 DR. FRANCIS: Anthem.

13 MR. RUDD: I don't have a whole  
14 lot to report. Ingenio has gone live as you said in  
15 October. We've got two months now basically of good  
16 data and it seems to be working pretty problem free  
17 with the claims processing and everything associated  
18 with the new PBM.

19 We are working internally on an  
20 opioid strategy and monitoring that as well as SUD.  
21 Since we've increased access, we're continuing to  
22 monitor that and watch changes in utilization, and  
23 patients are obtaining more treatment than they were  
24 previously.

25 DR. FRANCIS: And Passport.

1 MS. ARMSTRONG: Not a lot of  
2 updates for Passport. We're just preparing for our  
3 first P&T meeting that's on February 20<sup>th</sup>. Other  
4 than that, everything is going well.

5 DR. FRANCIS: Okay. So, maybe  
6 like Quarter 2, we might see some changes.

7 MS. ARMSTRONG: Yes.

8 DR. FRANCIS: Okay. And, April,  
9 you let me know when you're ready.

10 DR. COX: I need a couple of  
11 more minutes.

12 DR. FRANCIS: Sure. PTAC  
13 members, any updates on our end?

14 MR. CARRICO: I had more of a  
15 follow-up. I kind of gave this about six months to  
16 see if anything changed before I bring it back up  
17 again, but the NIX Permethrin 1%. I'm with ABC, a  
18 large wholesaler. They have no generics available.  
19 It's only been the brand name. The brand name is not  
20 covered on any of the MCOs.

21 I even ran through the generics  
22 they allegedly have, even though they're not in  
23 stock, and only could find one that worked on all.  
24 WellCare, I couldn't find any generic NDC's.

25 And I know it's a little more

1 complicated with over-the-counter products and having  
2 to set up for rebates and stuff but help. I'm having  
3 a hard time looking parents in the face that are  
4 struggling or kids that need this and saying, sorry,  
5 you're going to have to pay for the brand name, and  
6 sometimes they can't afford it and I'll have to give  
7 it to them. Other times, they will pay.

8 But, please, if you know where  
9 I can get some of this generic and when it's covered,  
10 tell me, or what do we need to do to get the brand  
11 name covered because this has been going on for over  
12 twelve months, at least through my wholesaler, and I  
13 have a hard time thinking I'm the only one.

14 And over-the-counter products  
15 are not the easiest to buy from side vendors,  
16 specifically this one in particular. So, I am asking  
17 politely, please, help me.

18 MS. BATES: What's the drug?  
19 What's it for?

20 DR. FRANCIS: For lice.

21 MS. BATES: And the MCO doesn't  
22 have something available for that?

23 MR. CARRICO: The wholesaler  
24 doesn't have any of the generic product available.  
25 It's been over a year, and I just kind of ran through

1 the generics that they carry, even though they're not  
2 available, to see which ones are covered, and I'm  
3 having a hard time finding a generic that's covered.  
4 The brand is available but the brand is not covered.

5 DR. FRANCIS: So, would it help  
6 if - first of all, I guess, if a product became  
7 available, if the plans would send us the NDC's that  
8 they covered and, then, in light of maybe NDC's not  
9 being available, could they add Nix?

10 DR. COX: I'm thinking - and  
11 correct me if I'm speaking out of turn - the NDC's  
12 that maybe are available, are they not CMS rebate  
13 eligible? So, that's part of the problem?

14 MR. CARRICO: I'm not sure but I  
15 don't know where else I can get it.

16 DR. COX: Because I know I had  
17 another pharmacy reach out to me for the same thing  
18 and that's what we found. They actually did have a  
19 generic - and don't ask me which one it was because I  
20 don't remember - but when we ran the NDC, it wasn't  
21 on the CMS rebate eligible list.

22 MR. CARRICO: That happened to  
23 us when they did have one generic available for about  
24 a week, but, like I said, I can't even find it  
25 through side vendors. So, I'm not even sure where I

1 can buy the product of a generic that is CMS rebate  
2 eligible to run through a Medicaid at the moment.

3 DR. COX: Is the Nix brand, is  
4 that available right now?

5 MR. CARRICO: The Nix brand is  
6 available. So, I don't know why the generics aren't  
7 but the brand has been available the whole time. And  
8 this might not be the case with every wholesaler. I  
9 just know it's the case through AmeriSource.

10 DR. JOSEPH: Matt, have you ever  
11 run a fee-for-service child at all for this at all?

12 MR. CARRICO: I don't think I  
13 have any children on fee-for-service.

14 DR. JOSEPH: All right. Then,  
15 we will take a look and see what is going on on our  
16 end and see if there are any CMS rebate eligible in  
17 the state.

18 MR. CARRICO: Thank you.

19 COMMISSIONER LEE: I'm just  
20 thinking. The EPSDT benefit, I mean, anything that's  
21 medically necessary for a child. I'm not sure how  
22 that would work with brand versus pharmacy, I mean,  
23 with the pharmaceuticals, brand versus generic, but  
24 that's something else that we might need to look into  
25 with the EPSDT benefit.

1 MS. BATES: And the bottom line  
2 is that the MCO needs to do the work to try to make  
3 this available. That's the bottom line because you  
4 don't want parents out there having to pay for  
5 something. If there's a barrier there, they need to  
6 look into that.

7 COMMISSIONER LEE: Is everyone  
8 familiar with the EPSDT benefit?

9 MS. MILLER: Is that only for  
10 people on waiver?

11 COMMISSIONER LEE: No. It's  
12 called the Early Periodic Screening, Diagnostic and  
13 Treatment benefit and it's for children under the age  
14 of twenty-one and it basically states that any child  
15 should receive any service that's medically  
16 necessary, and this definitely, I would think, is  
17 medically necessary. There are a few limitations but  
18 I wouldn't see why we couldn't cover something under  
19 the EPSDT benefit.

20 DR. FRANCIS: So, you're saying  
21 that under that, it should be able to be added to  
22 any formulary, the brand name?

23 COMMISSIONER LEE: Yes. We  
24 should be able to override or do something in order  
25 to get that or the MCOs should be able to do

1 something in order to get that child that benefit.

2 MS. BATES: And maybe not added  
3 to the formulary formally, but if what is on the  
4 formulary isn't available, they need to make  
5 something else available so that way the child can  
6 get the treatment.

7 MR. CARRICO: And I know we're  
8 trying to save money and avoid brand name products,  
9 but the brand name product is only a couple of  
10 dollars more in this case.

11 MR. KAYE: Can you not use a DAW  
12 code?

13 MR. CARRICO: I've not been able  
14 to get one to go through on any MCOs for DAW.

15 MS. ROGERS: We'll take it back,  
16 Matt. I'll definitely take it back to our team.

17 DR. FRANCIS: And the MCOs did  
18 take it back the first time and we thought----

19 MS. ROGERS: I thought we had  
20 some added that were covered. I know that different  
21 NDC's at different times, wholesalers have shortages  
22 and we definitely want to stay abreast of that. So,  
23 thank you for that feedback.

24 MR. CARRICO: I don't think  
25 anyone thought this, at least with my wholesaler,

1 this shortage was going to go on for twelve months.  
2 It's kind of impressive that the brand has been  
3 available the whole time and generics are not. Do  
4 you use AmeriSource?

5 MS. MILLER: I don't and I don't  
6 have a lot of children at my stores. So, I've not  
7 seen a lot of requests.

8 DR. FRANCIS: Anything else from  
9 the Pharmacy TAC? If not, I have one item.

10 I just wanted to mention, we do  
11 have a quorum today. We have three out of five  
12 members, but, unfortunately, Chris Betz couldn't be  
13 here last minute.

14 Cindy Gray, her term was up,  
15 and, so, she has elected to step down off the TAC.  
16 And, so, KPhA is currently going through the process  
17 of accepting nominations for the Pharmacy TAC and the  
18 KphA Board will select a new Pharmacy TAC member and  
19 we should have that by the next meeting.

20 Let's go to follow-up on  
21 previous agenda items. I told you that we would have  
22 an update on - one thing back when Dr. Liu was the  
23 Medical Director for Medicaid is he graciously  
24 allowed all immunizations within a pharmacist's scope  
25 of practice, so, age nine and up, to be covered by



1 MCOs at the pharmacy, as a pharmacy benefit.

2 Through that, he also asked  
3 that pharmacists please try to support and encourage  
4 reporting to the Registry through KHIE.

5 So, I have been working on  
6 that. We have been working on that, not just through  
7 pharmacists but I've been working with Dr. Connie  
8 White and helping other providers or schools or  
9 whatever, anyone that provides immunizations to try  
10 to report to the Registry through KHIE.

11 So, just to catch you up to  
12 speed as to where we are, actually, the same day we  
13 met with the Pharmacy TAC in November, we then went  
14 and met with KHIE afterwards. Paula was there and  
15 Matt was there and myself and some others.

16 And we are looking at all of  
17 the different pharmacy operating systems and how they  
18 are able to integrate with KHIE. And, so, we're  
19 investigating that some more.

20 KHIE does not charge for  
21 pharmacists to integrate and report but some of the  
22 vendors do charge, and that puts some burden on  
23 pharmacies.

24 So, we have been working  
25 through that and also just education is a big thing

1 as to how to educate all the different pharmacists  
2 out there, if the immunizations they're giving are  
3 being reported by their corporation or if they need  
4 to sign up. So, we're working on that.

5 Paula, you have a meeting  
6 actually today, I think, for your own pharmacy but  
7 was going to follow up again for us.

8 And, then, also, one thing that  
9 you will see we mentioned or at least I mentioned,  
10 KHIE will have some grants available for pharmacists  
11 or pharmacies to be able to supplement some of these  
12 costs and they will be up to \$8,000 to help them  
13 onboard.

14 So, KphA is helping spread that  
15 word and Paula could probably tell you a little bit  
16 more of the specifics about the grant.

17 MS. MILLER: That's pretty much  
18 all they're saying right now. It's up to \$8,000 to  
19 apply to offset the cost of integrating with the  
20 system. So, that's where our cost lies right now.

21 MS. HUGHES: According to an  
22 email I got this morning, the application to apply  
23 for the grant is now on the Kentucky Health  
24 Information Exchange website.

25 MS. MILLER: It's on the website

1 now?

2 MS. HUGHES: Yes.

3 DR. FRANCIS: So, we will work  
4 to communicate that out to pharmacies throughout the  
5 state. Then, I'm also working with the larger chains  
6 to see if we can work through the necessary means to  
7 get everybody reporting.

8 We'll give status updates as to  
9 how many pharmacies are reporting. I think every  
10 time I investigate, I learn more and more. Even  
11 within my own system - I'm on Epic - and we didn't  
12 realize that only children query automatically. If  
13 they're adults, we have to manually go in and query  
14 to get their updated immunization records from KHIE.

15 So, we're working through all  
16 the electronic things but we are working on it. So, I  
17 think that will be helpful in the public health  
18 realm.

19 Any other questions on the  
20 immunization?

21 MR. CARRICO: I know at the last  
22 meeting, we discussed the possibility of DMS being  
23 able to report immunizations they receive through the  
24 MCOs to KHIE. Is that still a possibility?

25 DR. JOSEPH: Yes. Actually, I

1 talked to Andrew with KHIE and it sounds like he  
2 actually takes that information and already inputs it  
3 into the Immunization Registry.

4 DR. FRANCIS: Your claims?

5 DR. JOSEPH: Yes, using the  
6 claims data since that will be the source of truth at  
7 some point or for now. We'd like to shift over to  
8 the Immunization Registry, but, yeah, we're going to  
9 confirm that. I think I may be at the same meeting.

10 MS. MILLER: Are you coming,  
11 too?

12 DR. JOSEPH: Yes, this afternoon  
13 at some point. We'll touch base with Andrew but it  
14 sounded like that already happens and we just need to  
15 confirm that it does, and he let me know about the  
16 grants, but it sounds like you guys are already up to  
17 date on all of that.

18 DR. FRANCIS: Yes, and we're  
19 trying to work towards that. I think the grant will  
20 be really helpful, especially for the independent  
21 pharmacies.

22 DR. JOSEPH: Yes. And I think  
23 there are restrictions about who can use the grant.  
24 So, I think it's tailored towards independents.  
25 National stores can pay their own costs.

1 MS. HUGHES: And the email did  
2 say it was on a first-come/first-serve basis. So, you  
3 may want to get your applications in fast.

4 DR. FRANCIS: Right. So, we are  
5 working on that. I will say just for your knowledge,  
6 the increase in access through pharmacists has really  
7 been helpful.

8 I know I personally have  
9 immunized hundreds of kids to get them back into  
10 school for the Kenton County school system because  
11 their superintendent is sticking to the immunization  
12 regulations. So, we offer a place where parents can  
13 bring their kids and be able to get that into the  
14 Registry and get their certificate printed.

15 The next was DMS Quality  
16 Strategy, and I might need a little help from DMS on  
17 this, first of all, the status of the Quality  
18 Strategy with the structure of DMS changing. Is that  
19 still active?

20 MS. PARKER: I can address that.  
21 As you know, the Quality Strategy for 2019 was  
22 submitted to CMS August 5<sup>th</sup> and we have not heard  
23 back from them on it.

24 However, if you've read the  
25 Quality Strategy, in the very first paragraph, it

1 says it's a dynamic document. So, we already know it  
2 needs to be changed and it's starting to be worked on  
3 for that.

4 So, when we are updating it and  
5 resubmitting it to CMS, when I checked with them in  
6 December, they had some turnover of people who were  
7 reviewing that and they said it was in the pipeline,  
8 but I already know that there are changes to be made  
9 in that, and how we redevelop it, obviously it is a  
10 collaboration with all medical entities and our MCOs  
11 and the programs that they are offering.

12 So, I guess my question to you  
13 is how would you foresee your contributions to it?

14 DR. FRANCIS: So, I think that,  
15 first of all, we as a Pharmacy TAC have been very  
16 much - I mean, we talk about things obviously that  
17 are hands-on and very real, like getting Nix covered  
18 to treat a condition, but we also want to see how  
19 pharmacists can be available to improve the quality  
20 of members all throughout the state.

21 So, I feel like if we align  
22 ourselves with DMS' Quality Strategy, that's going to  
23 help both of our efforts so we won't be going in two  
24 different ways.

25 MS. PARKER: The alignment of

1 the Quality Strategy is with the MCOs. So, whatever  
2 programs, like the one that you just talked about,  
3 they will be helpful in that because it is basically  
4 a Managed Care Quality Strategy. It's a  
5 recommendation or something that we have to follow  
6 based on CMS rules.

7 DR. FRANCIS: Sure, and you're  
8 going to carry that out through the MCOs.

9 MS. PARKER: Yes, and there are  
10 a lot of things that we have to make sure that are in  
11 that Quality Strategy that is dictated by CMS as  
12 well.

13 DR. FRANCIS: Okay. So, in the  
14 past, I have reached out to MCOs and we've talked  
15 about how we can work together as pharmacists to  
16 pilot something, work on something to where we have,  
17 like April said, all of these accessible face-to-face  
18 touch points with patients throughout the state, how  
19 can we as pharmacists leverage that touch point and  
20 improve quality of care.

21 So, I just want to align and  
22 where we're working at is, as you know, with  
23 everything going on with PBMs and the workforce of  
24 pharmacy is you can't add one more thing to a  
25 pharmacist's daily responsibilities, community

1 pharmacists especially, but we also want to think  
2 about payment models that could sustain pharmacists  
3 helping to improve care.

4 So, we have pharmacists in  
5 various sectors and I want to think about all of them  
6 - like, myself, I don't ever dispense drugs - I work  
7 in a clinic and I see patients for disease state  
8 management and medication optimization - but we think  
9 that the touch point is happening at community  
10 pharmacies.

11 So, how could we sustain ways  
12 that pharmacists could help improve outcomes and  
13 align with the Quality Strategy?

14 So, that's what I kind of want  
15 to see. We were working with the previous  
16 Commissioner to see how we could work through  
17 regulations to make a payment model, and we had a  
18 meeting with Jessin to discuss some of the  
19 legislative - not legislative but regulations.

20 DR. JOSEPH: Yes, the  
21 operational.

22 DR. FRANCIS: Operational, not  
23 legislative. We want to try to stay away  
24 from legislative changes that are needed, but how we  
25 can make this work, but, then, also, I guess, for



1 lack of a better term, clinically how we can align  
2 our efforts with the top priorities of the state.

3 So, that's kind of what I would  
4 love to hear from you and DMS and bring to us because  
5 I think pharmacy is very much looking at population  
6 health and value-based outcomes.

7 MS. PARKER: It has to be part  
8 of it.

9 DR. FRANCIS: Right, right. So,  
10 we're really looking to create that model.

11 MS. PARKER: A holistic  
12 approach.

13 DR. FRANCIS: I would be happy  
14 to set an extra meeting if we need to work on this,  
15 to create a workgroup. We do have a workgroup  
16 through KPhA where we are looking at introducing just  
17 legislation, and you'll probably see this if you're  
18 following pharmacy legislation, as pharmacist's  
19 reimbursement for services within their scope of  
20 practice.

21 So, pharmacies work by  
22 collaborative care agreements, but we see patients at  
23 my clinic, just as one example, all day long. We  
24 don't bill for the visit. We just help to work as  
25 part of their health care team to improve medication

1 outcomes and optimize disease state outcomes.

2 So, we would love to be able to  
3 sustain that and grow that so we can touch more  
4 patients, but if you're not able to reimburse a  
5 pharmacist, then, how do we make that happen?

6 So, we want to try to make it  
7 something cost neutral as we understand that that's a  
8 concern. So, we'd love to look into that some more.

9 So, if wheels could turn, you  
10 could reach out to me. Sharley has my email for sure  
11 and I'd be happy to set meetings if that's something  
12 you would like to discuss further.

13 Anything else I'm missing on  
14 following up on previous agenda items?

15 DR. JOSEPH: I would just say we  
16 need to make sure the MCOs are involved with that  
17 just because whatever we do, it's going to come down  
18 to the MCOs just as much as it is for----

19 DR. FRANCIS: Yes, and I think  
20 we kind of talked about that at the last meeting is  
21 we said, okay, we're interested in creating a payment  
22 model for reimbursement for these services. Let's  
23 talk about what we can do from there.

24 So, I think Aetna has got  
25 something in the works here with CPESN, but we need

1 to look at what outcomes, what measures we're looking  
2 at with each MCO.

3 MS. BATES: And I'm just going  
4 to go ahead and address the elephant in the room  
5 which is that we're under an active procurement, an  
6 open procurement right now.

7 So, what you're going to  
8 probably feel from some of the MCOs is not a  
9 willingness to make a bunch of changes right away  
10 just because of that. So, just keep that in mind.

11 There's a lot going on in the  
12 budget and this Legislative Session, too, that can  
13 impact some of these things that we're discussing.

14 DR. FRANCIS: But that's also  
15 why I wanted to bring it up now. I'd be happy to  
16 meet with you to talk to you about, Commissioner, or  
17 anyone that wants to talk about the reimbursement for  
18 pharmacist's services and why that's such a needed -  
19 we're not asking for any additional scope of practice  
20 or anything like that. We're just asking to be able  
21 to create sustainable models for what we're already  
22 doing and expand those.

23 And we can follow up on that in  
24 future meetings, but that definitely is something I  
25 would like to see through.

1 Other things. I know I had  
2 emailed Jessin and I just put this on here as a  
3 reminder. There were some pharmacists who sent KphA  
4 a question about under-reimbursement for compounded  
5 prescriptions, and thank you for addressing that.

6 DR. JOSEPH: Yes, sure. We  
7 looked at those claims. These were specifically for  
8 fee-for-service, so, this is really nothing with the  
9 MCOs on this one.

10 So, we took a look at the  
11 claims. They were paying appropriately to what our  
12 logic is set at. And, of course, these are  
13 compounded claims that you're talking about, multiple  
14 ingredients, but I think the issue with the  
15 pharmacist was more for the dispensing fee of  
16 compounded claims.

17 So, we understand that it takes  
18 them a while to make these compounds and it takes  
19 away from servicing other patients. So, really, the  
20 question was, can we increase the dispensing fee.

21 We can; however, it takes a  
22 mountain really. For us, just from our standpoint,  
23 what we have to do is send out a cost-of-dispensing  
24 survey to the State.

25 And, then, once we have that

1 data back, we submit a planned dispensing fee and we  
2 can tier it, we can set it up for different  
3 pharmacies, and, then, CMS has to approve it. So,  
4 that's how we have the \$10.64 dispensing fee right  
5 now.

6 It's a CMS-approved dispensing  
7 fee. For this one - for that one - sorry - for the  
8 \$10.64 current one, we didn't have to submit the  
9 survey because what we did instead was we utilized  
10 our surrounding states to get to a number that CMS  
11 was going to approve, but for us to change it, to do  
12 it appropriately I think would allow a few months at  
13 the minimum.

14 DR. FRANCIS: Okay. So, is that  
15 where you left it with the pharmacist?

16 DR. JOSEPH: Yes. So,  
17 unfortunately, I had to give her the bad news about  
18 how much time it would take. I think she understands  
19 where we are with that. It's not necessarily a no  
20 but it's approximate.

21 DR. FRANCIS: Okay. She knows  
22 that there's someone that she can talk to.

23 DR. JOSEPH: Yes. So, she can  
24 obviously reach out to me.

25 MS. MILLER: Is it on the back

1 burner or is it something you see will happen?

2 DR. JOSEPH: Well, with the  
3 legislation going on, I think it's on the back burner  
4 until this Session is over.

5 DR. FRANCIS: Because I can see  
6 with all the things of Board of Pharmacy regulations  
7 around compounding and the reimbursement, there's  
8 pharmacies just saying I'm not doing it anymore and,  
9 then, it's really hard for patients to get access,  
10 especially children.

11 DR. JOSEPH: We've made some  
12 changes. Some of these products, obviously, are only  
13 fourteen days or seven days. So, in the past, our  
14 policy was we would only do one dispensing fee every  
15 twenty-eight days. We've changed that specifically  
16 for compounds to do the seven-day and the fourteen-  
17 day supply.

18 DR. FRANCIS: Thanks for the  
19 update.

20 And I just put one thing on  
21 here in regard to the MAC meeting, and,  
22 unfortunately, I couldn't attend the last MAC meeting  
23 on January 23<sup>rd</sup> but there was something on the  
24 agenda. I was going to ask those that might have  
25 been at the MAC meeting.

1                               There was a request from some  
2 of the other TACs and MAC members if we could get a  
3 consistent pharmacy formulary. Now, we know how  
4 idealistic this sounds from our standpoint, but I  
5 just wanted to know what happens at the MAC from  
6 that. The minutes weren't ready.

7                               COMMISSIONER LEE: As Stephanie  
8 stated a few minutes ago, we do have an open  
9 procurement with our Managed Care Organizations, but  
10 within the sample contract that we have attached to  
11 the RFP, we do have an option within that contract to  
12 move to one single PDL, but that's an option within  
13 the contract and we can explore that after the RFP  
14 has been awarded.

15                              DR. FRANCIS: And are we  
16 expecting the RFPs to be by July 1<sup>st</sup>?

17                              MS. BATES: So, the contract  
18 that would be active from that award would be January  
19 1<sup>st</sup>. It would start January 1<sup>st</sup>.

20                              DR. FRANCIS: And the expected  
21 date of announcement would be when?

22                              MS. BATES: We don't know.

23                              DR. FRANCIS: You don't know  
24 yet.

25                              MS. BATES: It's a process. So,

1 the process has to play out.

2 DR. FRANCIS: Thank you for that  
3 update.

4 So, for the TAC, I don't  
5 believe we have any official recommendations to the  
6 MAC at this time other than I would probably want to  
7 inform the MAC of the potential legislation, even  
8 though that will not deal with Medicaid so much.  
9 It's more going to deal with commercial, Medicare and  
10 everything but Medicaid because Medicaid  
11 operationally we're hoping to be able to work  
12 something out as pharmacist reimbursement for  
13 services.

14 I already spoke about the PTAC  
15 nominations and term expiration. And, so, I think  
16 that's everything I had.

17 The next MAC meeting is not  
18 until March 26<sup>th</sup>. We're used to meeting right before  
19 the MAC; but with this year's schedule, it's a little  
20 different. So, we should have our minutes and  
21 everything ready before the MAC meeting on March 26<sup>th</sup>  
22 but I will plan to attend that.

23 Is there anything else that  
24 anybody has before we adjourn?

25 MS. HUGHES: Just to alert



1 everybody to the change in the location of the MAC  
2 meeting. It is not in the Capitol Annex. It's over  
3 in our Public Health.

4 DR. FRANCIS: I had that down  
5 right.

6 MS. HUGHES: Yes. I just wanted  
7 to draw the attention to everybody in the room.

8 DR. FRANCIS: And I think April  
9 might have some updates for us back on their pilot  
10 project.

11 DR. COX: Yes. I have some  
12 CPESN data you were asking about.

13 So, we did a six-month pre- and  
14 post-assessment. So, I mentioned we started on  
15 January 1<sup>st</sup> of 2019. So, we looked at the six-month  
16 period prior and, then, the first six months of 2019  
17 to do our first assessment.

18 So, we looked at a couple of  
19 different things. For Emergency Department  
20 utilization for the members that are in the program,  
21 we were down by 22.2%. Their cost for Emergency Room  
22 was down by 49.9%.

23 For all costs, outpatient  
24 utilization, there was a decrease of 19.7% and a  
25 decrease in cost of 46.8%.

1                   For inpatient utilization, all  
2 costs, we had a 31.7% reduction in claims, but we did  
3 have an increase in costs there. So, that part we're  
4 kind of researching.

5                   And, then, from a pharmacy  
6 utilization, as mentioned, a lot of things that we  
7 are identifying are gaps in care. So, we did have a  
8 1.5% increase in pharmacy claims for these members  
9 and an increase in cost by 3.9% for pharmacy  
10 utilization for the members in the program.

11                  DR. FRANCIS: Which is likely to  
12 be expected if they're actually taking their  
13 medicines and things like that.

14                  DR. COX: Exactly. So, that  
15 means increased adherence, maybe some gap closures,  
16 that type of thing.

17                  DR. FRANCIS: Okay. How many  
18 patients did you have in that?

19                  DR. COX: So, the number here  
20 says sixty members. We engaged with more members  
21 than that but these are the ones that actually went  
22 from start to finish actually with the care plan  
23 process. So, there were sixty members that completed  
24 the whole process.

25                  DR. FRANCIS: Sixty members. I

1 would love to know what dollar amount that is, too.

2 COMMISSIONER LEE: This sounds  
3 like something that's really, really interesting and  
4 kind of intrigues me. Is it possible that at the  
5 next Pharmacy TAC, we could have some sort of formal  
6 presentation with numbers and things that can be  
7 given out so that we can see what's going on?

8 DR. COX: Let me talk to my  
9 Director and we will get something together for you  
10 guys.

11 DR. FRANCIS: And this is what I  
12 think pharmacists are hoping to move towards and have  
13 time to be doing these types of interventions that's  
14 happening. Imagine if you multiplied sixty members  
15 out to a million, that's going to be quite a cost  
16 savings.

17 MR. CARRICO: That's also what  
18 we've been trained to do.

19 DR. FRANCIS: For sure. Thank  
20 you, April, for that quick overview and appreciate  
21 everybody's engagement.

22 Do I have a motion to adjourn?

23 MR. CARRICO: So moved.

24 MS. MILLER: And I'll second.

25 MEETING ADJOURNED